How to create a myGov account

To create a myGov account, go to **my.gov.au** and select Create account.

You can use an email address or a Digital Identity. Select Continue with email to create an account using an email address.

To use myGov, you’ll need to read and agree to the myGov terms of use and privacy notice. When you’ve done this, tick the boxes and select Next.

Enter your email address. You may need to use a different email address if you share it and it’s already used for another myGov account. This is because myGov assigns only one username to each email address.

We’ll send you a code to your email address.

Enter the code, then select Next.

If you don’t have a mobile device or mobile reception, then select skip this step. Otherwise, enter your mobile number, then select Next.

Enter a Password and then re-enter it.

Your password must have at least 10 characters and include at least 1 letter and 1 number. Passwords are case sensitive.

We’ll send a code to your mobile number.

Enter the code, then select Next.

We’ll ask you to choose 3 secret questions or you can write your own and enter your answers. Answers aren’t case sensitive.

Select Next after you enter each answer. Make sure your answers are easy for you to remember but hard for others to guess.

You’ve created your myGov account.

We’ll send you an email with your myGov username.

Select Continue to myGov.

You can now go to Account settings and set up your Sign in options and myGov Inbox notifications, or link your first service.

For your privacy and security, make sure you always select Sign out when you’ve finished using your myGov account.

For more information about what you can do with your myGov account, go to **my.gov.au**